

# 88% of bus drivers rated Robin's groundbreaking coaching series as impactful



## THE CHALLENGE

In Gananda, New York, the transportation team is a crucial part of the school ecosystem. They are the first adults that students interact with each day. A cheery hello or good morning can go a long way in setting the tone of a child's day.

Especially given the increased difficulties arising from the pandemic, school leadership made it a priority to ensure each transportation team member felt heard and valued and was provided with the support they needed to improve their personal wellbeing and on-the-job performance. They turned to Robin to help.

### THE SOLUTION

Based on input from school and transportation leadership, Robin created and conducted weekly interactive coaching sessions for the entire transportation team to learn and practice skills to establish daily healthy habits, improve communication and day-to-day community interactions and build resilience. In addition to skill-building, the experiences provided an opportunity for bus drivers and supporting team to come together as a community, share experiences and give each other encouragement and advice.

Prior to the team sessions, Robin Coach and Army Resilience Trainer John Avritt met with the Transportation Team Director for a one-on-one coaching session focused on honing leadership and team management competencies.

#### THE OUTCOME as self-reported by the team

rated Robin coaching
sessions very good
to excellent

**75%** strongly recommend Robin to a colleague

**63%** said Robin coaching sessions will make their jobs easier



# SKILLS LEARNED + PRACTICED

- 🧹 SELF EMPOWERMENT
- CONNECTION TO OTHERS
- GROWTH MINDSET



**Robin Coach John Avritt** 

John is a mental health counselor and former Master Resiliency Trainer & Performance Expert at the R2 Performance Center at Ft. Hood, Texas. As a Robin Coach, John works with students, teachers and staff to develop practical strategies to improve resiliency and performance-related skills.

# WHAT THE TEAM SAYS



Inspirational. This didn't feel like training. It felt like we were sharing ideas and building something.

- TRANSPORTATION TEAM MEMBER

Let's Connect.







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