



**88% of bus drivers
rated Robin's ground-
breaking coaching
series as impactful**

THE CHALLENGE

In Gananda, New York, the transportation team is a crucial part of the school ecosystem. They are the first adults that students interact with each day. A cheery hello or good morning can go a long way in setting the tone of a child's day.

Especially given the increased difficulties arising from the pandemic, school leadership made it a priority to ensure each transportation team member felt heard and valued and was provided with the support they needed to improve their personal well-being and on-the-job performance. They turned to Robin to help.

THE SOLUTION

Based on input from school and transportation leadership, Robin created and conducted 5 weekly interactive coaching sessions for the entire transportation team to learn and practice skills to establish daily healthy habits, improve communication and day-to-day community interactions and build resilience. In addition to skill-building, the experiences provided an opportunity for bus drivers and supporting team to come together as a community, share experiences and give each other encouragement and advice.

Prior to the five team sessions, Robin Coach and Army Resilience Trainer John Avritt met with the Transportation Team Director for a one-on-one coaching session focused on honing leadership and team management competencies.

THE OUTCOME

as self-reported by transportation team members

88%

rated the Robin coaching sessions as very good to excellent

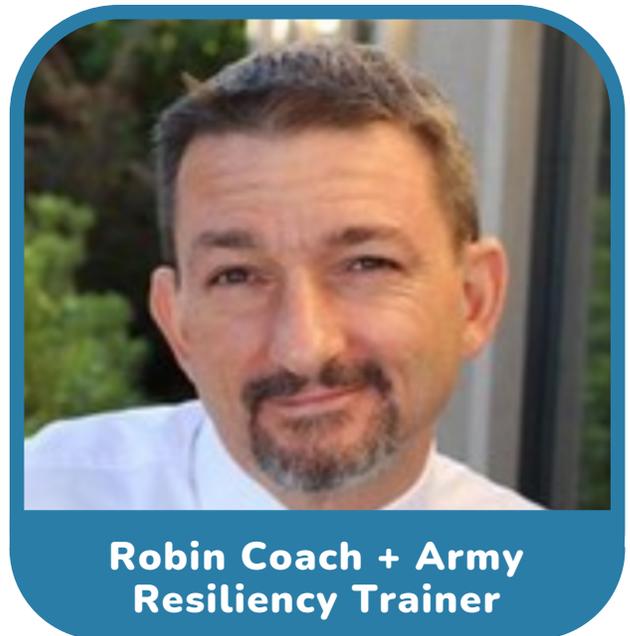
75%

strongly recommend Robin to a colleague

63%

said Robin coaching sessions will make their jobs easier

The Transportation Department + Director Participated in 6 Coaching Sessions:



Self-Empowerment to
Build Community

Team Empowerment
to Build Community

Building Resilience:
Examining Motivation

Strengthening
Community Interactions

Overcoming Hardships
+ Building Hope

A Deep Dive into the
6 Cores of Resilience



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**Inspirational.
This didn't feel like
training. It felt like
we were sharing
ideas and building
something.**